



THE PERFECT GETAWAY FOR ULTIMATE COMFORT

Sharm Dreams Resort
Hotel Info - English

ROOM & KEY CARD

- Tea and coffee making facilities are replenished daily
- 1.5L 2 bottles of water per room on daily basis
- Minibar: Please notice the minibar list is available up on request

SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

TELEPHONE

Please contact Tel. Operator by dialing 0. Available 24/7.
To make national or international calls, please contact our reception.
To call another room, please dial # 5 before the respective room number.

RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 15:00 pm, check-out 12.00 pm. Late check-out is subject to availability and with extra charge.

INTERNET

Please activate your Wi-Fi and choose Sharm Dreams resort network - and get the Wi-Fi password from reception.
Remember to turn off data roaming to avoid network charges from your operator.

POOL & BEACH AREA

You will find pool/beach towels inside your room, changed upon request during your daily room cleaning, please leave the towels on the bathroom floor if you require a change. Outside of this time please ring reception.

The reservation of sunbeds is not permitted, and staff is authorized to remove items from sun loungers after extended periods of non-occupancy.

LAUNDRY & DRY CLEANING

There is a laundry bag in the wardrobe, please fill out the laundry list with your items and the prices can be found in the laundry list.

RESTAURANTS & BARS

Le Jardin Restaurant

Breakfast	07:00-10:00
Lunch	12:30-15:00
Dinner	19:00-21:30

TEX-MEX (Mexican Restaurant)

Snacks 16:00-17:00

Caribi Bar

Drinks Service 24 Hours
Serving Alcohol (Hard All inclusive Package) 10:00-00:00

Pool Bar (by main pool)

Drinks Service 10:00-17:00

Laguna Bar

Drinks Service 10:00-17:00

Beach Bar

Drinks Service (Soft Drinks) 10:00-17:00

Dress Code:

For dinner gentlemen are required to wear casual long trousers or smart shorts, ladies to dress modestly.

A LA CARTE RESTAURANTS

1 complimentary dinner per stay in one of the following a la carte restaurants: Casa Sharm (Italian Restaurant) By Sharm Dreams or by Al Fresco Restaurant at Fayrouz Resort.

. Pervious booking is required 48 hours before with the Guest Relation team from 10:00 till 14:00.

Allergies and dietary requirements - please notify Guest Relation Manager.

ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible. For more information, please refer to our environmental boards and TV information channel No.1.

SERVICES

Free of Charge

- Upon request 1 day in advance book via reception:
 - Wake up call
 - Lunch/Breakfast box

CLEOPARK

- Opening hours 10:00-13:00 & 14:00-16:00
- ATMs are located next to lobby entrance door

SPORT & ENTERTAINMENT

- Various daytime activities 10:00-12:30 & 15:00-16:50
- Daily evening show acts and live performances
Please refer to info boards for a full breakdown.
- Every Friday (Foam Party) at 15:00 pm at CLEOPARK.

JAZY KIDS CLUB

Our Jazy Kids Club open 10:00-12:30 and 15:00-16:30 for children from 4 to 12 y.o. Kids Disco at 20:30 by Caribi Bar outside area.

Extra Charge

- Minibar: Please notice the minibar list is available up on request.
- Limousine service.
- El Shisha Corner located by the main pool area.
- VAR Game located by Caribi Bar outside area.
- Billiard located by games area Caribi Bar outside area.
- Spa Center 09:00-20:00
- Doctor and Pharmacy
- Diving center, surf center and water sports

GUEST SAFETY RECOMMENDATION

- Keep the room key with you all the time, and don't show it in public and if lose they key, please notify the front desk immediately.
- Don't invite a stranger to your room.
- Please don't leave the children in the room or on the balcony.
- Please don't use any heat, smoke sources in the room, such as heaters, Shisha or others.
- Kindly keep your TV and Radio at a low level.
- The hotel doesn't allow parties at the room (Unless authorized by the hotel management).
- The hotel reserves the right to visually inspect all rooms on daily basis to assure and confirm the well-being of our guests and hotel rooms.
- When don't disturb sign is used for a period of time, one of our team member will inspect the room.
- In case of you need any medical assistance, kindly contact front desk.
- For your Health and Safety and in accordance with the hotel policy, kindly refrain from bringing any food or beverages into the hotel.